



## Conflict(s) of Interest Code

(Version 1.0 - effective from 1 January 2025)

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This Code must be read with the Code of Conduct. The Code of Conduct is the parent document of the CLC Handbook and Frameworks; it sits above all other Codes in our regulatory arrangements. The Code of Conduct prescribes six Ethical Principles of behaviour which are essential to delivering the specific Outcomes which sit beneath each of the Ethical Principles. All CLC regulated individuals and bodies are expected to comply with the Code of Conduct in the delivery of authorised reserved legal activities and permitted non-reserved legal activities.

The CLC also publishes several other topic specific Codes addressing important areas of practice, including this Conflict(s) of Interest Code. Topic specific Codes underpin the Code of Conduct and support regulated individuals and bodies in delivering the Ethical Principles and Outcomes of behaviour defined in the Code of Conduct. Topic specific Codes apply to all regulated activities carried out by the individuals or bodies specified in that Code.

In this Code 'you' refers to individuals and bodies regulated by the CLC. You must ensure that you always comply with the Code of Conduct and topic specific Codes and must not permit anyone else to act or fail to act in such a way as to amount to a breach of this Code, the Code of Conduct, or the Ethical Principles.

Should circumstances arise in which there is an apparent conflict between a topic specific Code, the Code of Conduct, or any other regulatory requirement, you must ensure that you comply with the Code of Conduct. If in doubt, contact the CLC for advice.

You must ensure that:

1. You do not act for a Client where you judge it is not in their best interest for you to do so.
2. You do not accept instructions from a person nor continue to act for a Client whose interests conflict directly with your own, the entity's, or another Client.
3. Where the entity represents parties with different interests in any transaction each party is at all times represented by different Authorised Person(s)/Parties conducting themselves in the matter as though they were members of different entities.
4. Before or when accepting instructions to act for a second Client you inform each Client in writing that the body has been asked to act for another Client in the same matter and you explain the relevant issues and risks to them.
5. You only act for both Clients if each Client has provided informed written consent that you may act for another Client in the matter.
6. You do not act, or do not continue to act, for a Client where your ability to give independent advice is in any way restricted. This may arise if:
  1. you owe separate duties to act in the best interests of two or more clients in relation to the same or related matters, and those duties conflict, or there is a significant risk that those duties may conflict; or
  2. your duty to act in the best interests of any client in relation to a matter conflicts, or there is a significant risk that it may conflict, with your own interests in relation to that or a related matter.
7. If a conflict arises which was or should have been foreseen, you do not charge either Client a fee for the work undertaken (other than for disbursements properly incurred).
8. As an exception to requirement 4, and provided no Conflict of interest arises, if you are a body with only one Authorised Person(s)/Parties you may act for more than one Client where one of the Clients is

a lender providing mortgages in the normal course of its business activities.

Should you require information on how to meet your responsibilities under this Code, please see the CLC's [Conflict\(s\) of Interest Guidance](#).