

2024 Business Plan – Q3 Progress Report

Purpose: For noting

Author: Director of Strategy and External Relations

Approver: Chief Executive

Summary

This paper sets out progress in the third quarter of the year against the Business Plan for 2024.

Recommendations

Council is asked to note the progress on the Business Plan.

Risk management

The business plan contributes to the management of strategic and operational risks. The strategic risks addressed by each objective are captured in the paper.

Financial impact

Progress against the associated budget is monitored separately and reported to Council at this meeting.

Diversity and inclusion impact

The business plan includes measures to promote diversity and inclusion across the regulated community.

Regulatory objectives

The business plan is designed to ensure that CLC carries out its regulatory objectives set out in Legal Services Act 2007 and captures the relevant regulatory objectives addressed by each proposed item.

Communications requirements

The plan will be published online after its approval by Council. The outturn of the business plan is reported after the end of the year in the Annual Report.