

Published Indicators and Metrics

Purpose: Approval

Author: Director of Finance and Operations

Approver: Director of Strategy and External Relations

Summary

This is a regular report to Council which includes Indicators and metrics for the quarter just ended. Following Council approval this report will be published on the CLC website.

This report includes amended metrics as proposed in the February 2024 report.

Recommendations

Council is asked to review and approve the attached report.

Risk management

The publication of metrics and indicators is one of the ways we demonstrate transparency and good governance.

Regulatory objectives

The publication of the KPI's support the following regulatory objectives:

RO8 - promote and maintain adherence to the professional principles

Financial impact

There is no direct financial impact.

Diversity and inclusion impact

There is no impact on diversity or inclusion. We monitor any trends in the metrics against a range of criteria including EDI.

Communications requirements

There are no communication requirements.

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Publication

The attached report is published on the CLC website quarterly here after Council approval.

Annexures

Annex A – Review of metrics and proposed updates

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