

EMPOWERING CONSUMERS

Purpose: For comment
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Approver: Chief Executive

Summary

This paper sets out considerations for the CLC's provision of assurance to the LSB in September this year regarding the LSB's Statement of Policy on Empowering Consumers

Recommendations

The Council is asked to comment on the substance of this paper to inform the finalisation of the provision of assurance to the LSB about the CLC's work to empower consumers.

Relevant Regulatory Objectives

This paper is particularly relevant to contributing to meeting RO1, 3, 4 and 5.

RO1 - protect and promote the public interest

RO2 - support the constitutional principle of the rule of law

RO3 - improve access to justice

RO4 - protect and promote the interests of consumers

RO5 - promote competition in the provision of legal services

RO6 - encourage an independent, strong, diverse and effective legal profession

RO7 - increase public understanding of the citizen's legal rights and duties

RO8 - promote and maintain adherence to the professional principles

Relevant CLC Principal Risks

The substance of this paper engages Principal Risk 6 - Not delivering on the CLC Strategy

Financial impact

None arising directly from this paper.

Diversity and inclusion impact

None arising from this paper

Communications requirements

The final submission of assurance against the Statement of Policy will be made to the LSB and published on the CLC's website.