

2022 Business Plan Q1 Progress Report

Purpose: For noting

Author: Director of Strategy and External Relations

Approver: Chief Executive

Summary

This paper reports on progress against the 2022 business plan. The plan is now amended by Council on a rolling, quarterly basis and this paper also captures elements of ongoing work that will be delivered in 2023 and 2024.

Recommendations

Council is asked to note progress against the 2022 Business Plan.

Risk management

The business plan contributes to the management of principal and operational risks.

Financial impact

This is covered in the separate financial outturn reporting.

Diversity and inclusion impact

The business plan includes measures to promote diversity and inclusion across the regulated community.

Regulatory objectives

The business plan is designed to ensure that CLC meets its regulatory objectives set out in Legal Services Act 2007

Communication and Publication

The outturn of the business plan is reported after the end of the year in Annual Reports.