



The
Specialist
Property
Law
Regulator

LEGAL
OMBUDSMAN

**Who can help if you
have a problem with
a property lawyer
or law firm?**





www.legalombudsman.org.uk

0300 555 0333

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OMBUDSMAN



www.clc-uk.org/consumers/
reporting-problems

020 3859 0904



The Legal Ombudsman could help you if you are not happy with your lawyer's work or service and need to put things right.

Examples include:



Communication

Not replying to your emails, letters or calls



Money

Charging you an amount you are not happy with



Work/Advice

Losing your documents or giving you unclear advice



Behaviour

Not explaining issues properly so you do not understand

The Council for Licensed Conveyancers could help you if you think a property lawyer might be dishonest or you have concerns about their behaviour.

Examples include:



Advice

Not acting in your best interest



Money

Mismanaging client money



Behaviour

Being convicted of a criminal offence



Our examples do not cover everything so if in doubt, get in touch.



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